NGEE ANN POLYTECHNIC

Student VPN Installation Guide

This document shows you how to install Student VPN on Windows 10 and macOS.

Please take note of the following before you proceed

You need to uninstall your Antivirus before installing the BIGIPClient.

Uninstall Antivirus for Windows only

If your notebook comes with this Antivirus Software such as (*McAfee, Norton, Avast, AVG, etc.*), please follow the steps below to uninstall the Software.

Uninstall using Control Panel

- 1. Click the Search Windows and type Control Panel.
- 2. Select Control Panel.
- 3. Select Program and Features.
- 4. Select the name of the Antivirus you need to uninstall and click Uninstall.

Uninstall using Settings

- 1. Select the **Start** button, then select **Settings**
- 2. Select the System and Select the Apps and Features at the left menu bar.
- 3. Choose the program you want to remove, and then select **Uninstall**. Some apps built into Windows can't be uninstalled.

Windows 10

1. Double click on the BIGIPEdgeClient.exe file (download <u>here</u>). Click **Next** as shown below.

<u>i</u>	BIG-IP Edge Client Setup
Ð	Welcome to the BIG-IP Edge Client Setup Wizard The Setup Wizard will install BIG-IP Edge Client on your computer. Click Next to continue or Cancel to exit the Setup
	Wizard.
	< Back Next > Cancel

2. Click Install. If User Account Control prompted, click Yes to install the F5 Network components.

	BIG-IP Edge Client Setup
R	eady to Install The Setup Wizard is ready to begin the installation
	Click Install to begin the installation. If you want to review or change any of your installation settings, click Back. Click Cancel to exit the wizard.
	< Back Install Cancel

3. Click **Finish** that complete the installation.

i#	BIG-IP Edge Client Setup	×
Ð	Completing the BIG-IP Edge Client Setup Wizard Click the Finish button to exit the Setup Wizard.	
	< Back Finish Cancel	

4. Go to Start Screen and search for Big-IP Edge Client. Double Click **BIG-IP Edge Client.**



5. Enter the Server IP Address as "studentvpn.np.edu.sg" and click Next.

•	BIG-IP Ed	ge Client™	×
Select server			
studentvp	n.np.edu.sg		~ ×
	Next	Cancel	

6. Click **Yes** if the security alert pop-up.

	Security Alert	×	
ß	The identity of this web site or the integrity of this connection cannot be verified.		
	The security certificate is from a trusted certifying authority	<i>ı</i> .	
	The security certificate date is valid.		
	The name on the security certificate is invalid or does not match the name of the site		
	Do you want to proceed?		
	Yes No View Certificate		

7. Select the option shown below to add to the Trusted Sites list.



8. Click here to continue.



9. Enter your Username and Password and click Logon



10. To ensure F5 VPN is connected, double click the F5 icon on the right-end bottom tray (Figure A). The dialog box will pop-up showing connected (Figure B).

	Connected Server: 153.20.24.103 Connection duration: 00:00:23		Inbound Traffic 17.8 Kb/s Outbound Traffic 9.6 Kb/s
Customize	Establish a connection and automatically recor 'Disconnect' button to close your connection ar	Distance Distance	sconnect tion is dropped. Use the
🔚 🍋 🎠 🚽 🔟 ENG	Change Server	Show Graph	View Details

Mac OS 10.11 (EL Capitan) to Lastest

1. Double click on the "mac_edgesvpn.pkg" file (download here).

•••	< > Downloads	8 🗉 💷		Ô ⊘ ⊙ ×	Q
Favourites	Name	Size	Kind	Date Added	v
AirDrop	v 🚞 BIGIPMacEdgeClient	122	Folder	30 Dec 2021 at 10:41 AV	1
ecents	💡 mac_edgesvpn.pkg	16.7 MB	Installer package	30 Dec 2021 at 10:41 AM	1
	opt-start	Zero bytes	Document	30 Dec 2021 at 10:41 AM	1
	config_tmp.f5c	624 bytes	Document	30 Dec 2021 at 10:41 AV	1

2. Click Continue.

• • •	💝 Install BIG-IP Edge Client	8
	Welcome to the BIG-IP Edge Client Installer	
 Introduction Destination Select Installation Type Installation Summary 	You will be guided through the steps necessary to install this software.	
6	Go Back Continue	2)

3. If the below screen prompted, select Mac Disk Drive and click continue.



4. Click Install.



5. Enter your admin username and password and click Install Software.



6. Click close to complete the installation.



7. Go to Applications (Press "Shift", "Command" and "A") and double click **F5 program**. then click **Continue**.





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9. Select ^O then Click Manage VPN Gateways



10. Select +

	Manage VPN Gateways	
Name	Server Address	
+ - /		
		Close

11. Enter Server Name: student vpn and Server Address: studentvpn.np.edu.sg and Click Create.

student vpn		
studentvpn.np.edu.sg		
	Cancel	Create
	student vpn studentvpn.np.edu.sg	student vpn studentvpn.np.edu.sg Cancel

12. Click Close. Then select



13. Enter your username and password and Click logon

	BIG-IP Edge Client
Server: student vpn	
NP Student VPN Login	
Username	
Password	
Logon	

14. To ensure F5 is connected successfully.

