

NGEE ANN POLYTECHNIC

Student VPN Installation Guide

This document shows you how to install Student VPN on Windows 10 and macOS.


Please take note of the following before you proceed

You need to uninstall your Antivirus before installing the BIGIPClient.



Uninstall Antivirus for Windows only

If your notebook comes with this Antivirus Software such as (*McAfee, Norton, Avast, AVG, etc.*), please follow the steps below to uninstall the Software.

Uninstall using Control Panel

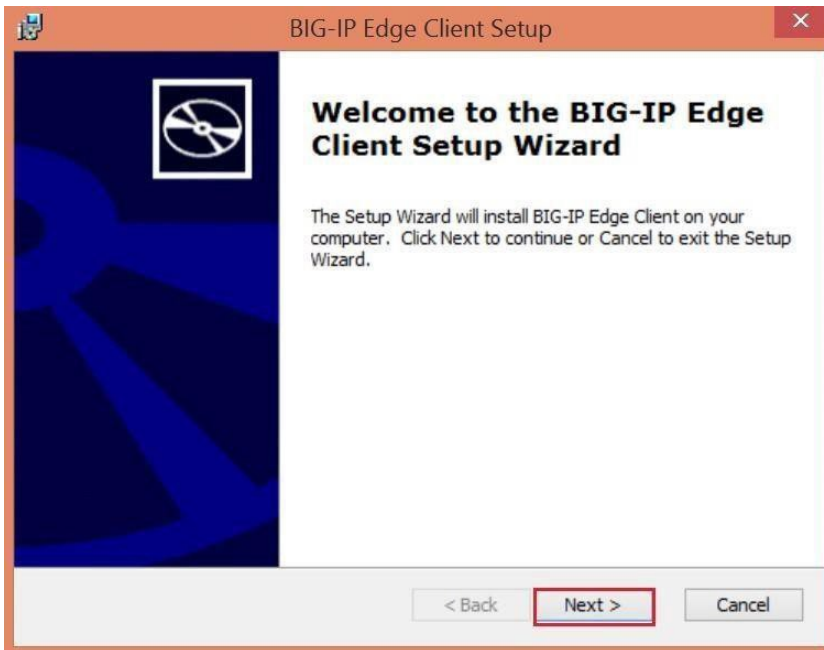
1. Click the  **Search Windows** and type **Control Panel**.
2. Select **Control Panel**.
3. Select **Program and Features**.
4. Select the name of the **Antivirus** you need to uninstall and click **Uninstall**.

Uninstall using Settings

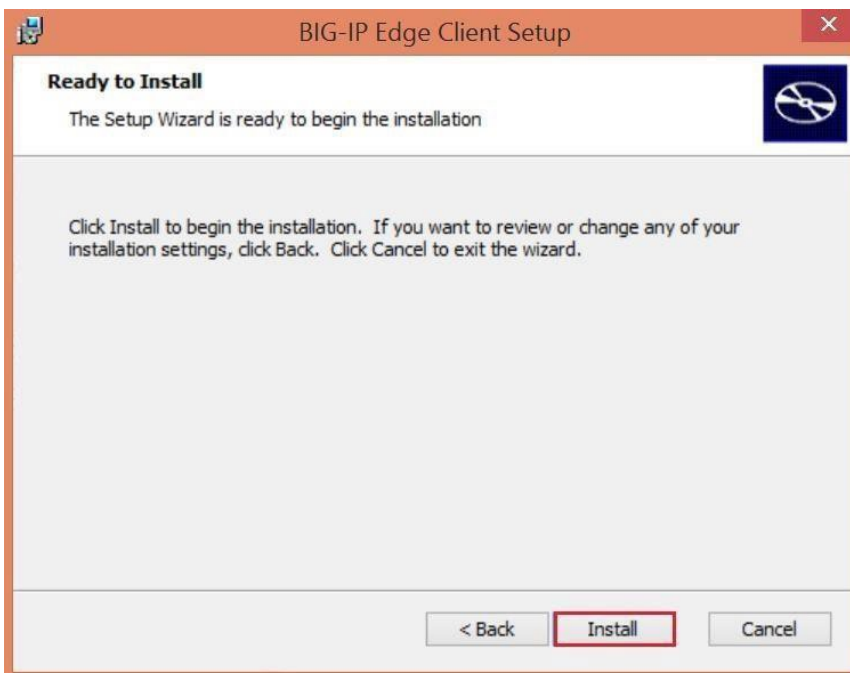
1. Select the **Start**  button, then select **Settings** .
2. Select the **System** and Select the **Apps and Features** at the left menu bar.
3. Choose the program you want to remove, and then select **Uninstall**. Some apps built into Windows can't be uninstalled.

Windows 10

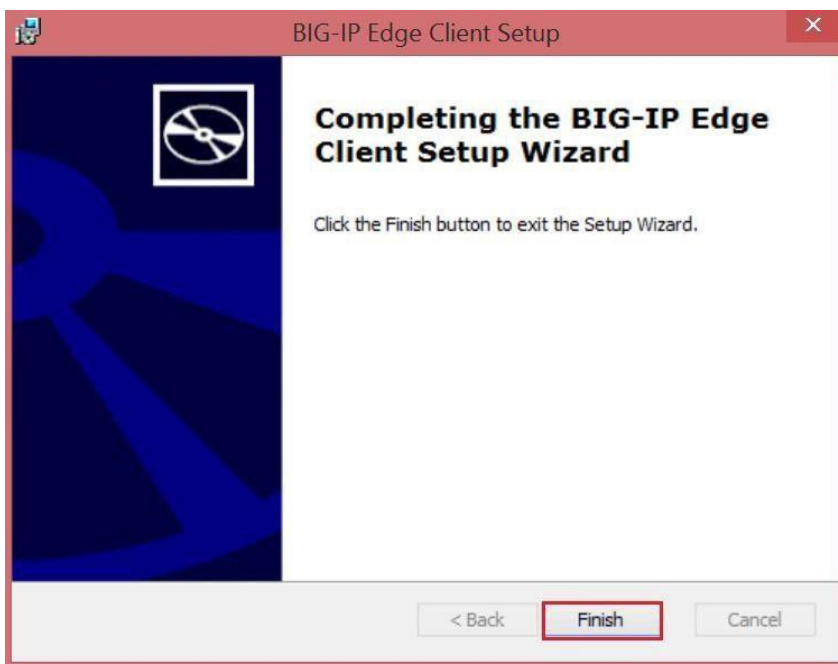
1. Double click on the BIGIPEdgeClient.exe file (download [here](#)). Click **Next** as shown below.



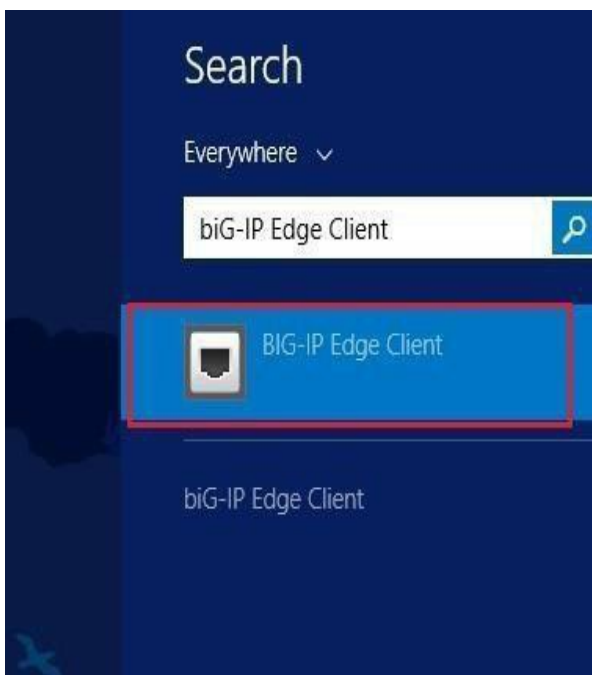
2. Click **Install**. If **User Account Control** prompted, click **Yes** to install the F5 Network components.



3. Click **Finish** that complete the installation.



4. Go to Start Screen and search for Big-IP Edge Client. Double Click **BIG-IP Edge Client**.



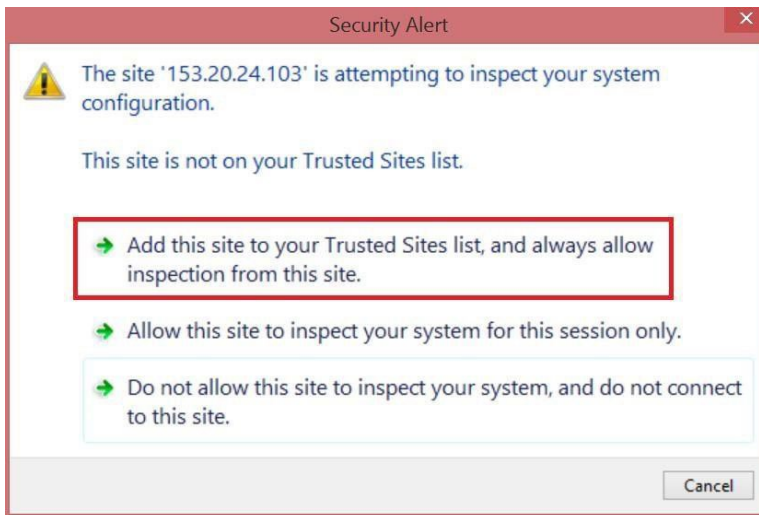
5. Enter the Server IP Address as "studentvpn.np.edu.sg" and click **Next**.



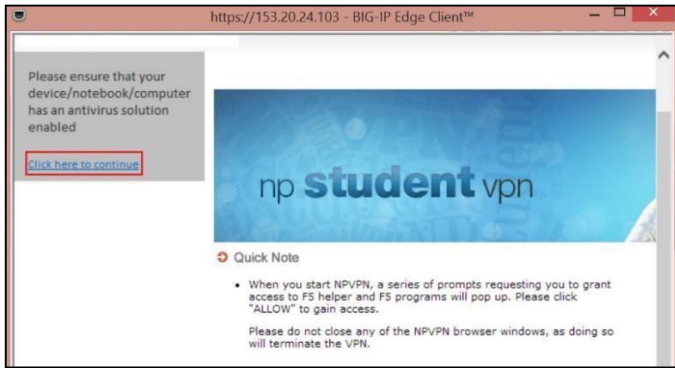
6. Click **Yes** if the security alert pop-up.



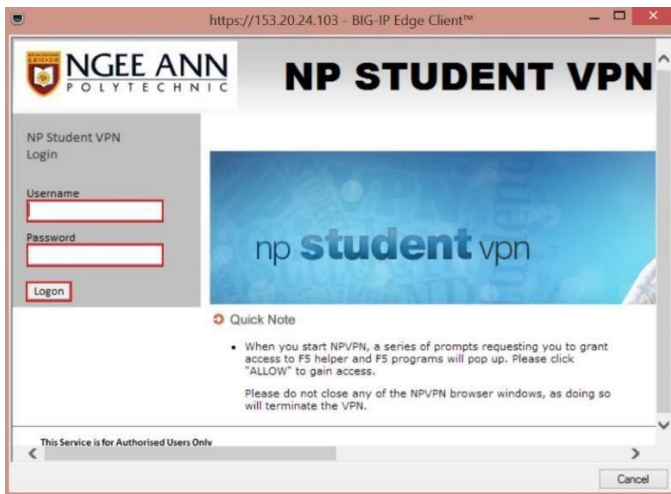
7. Select the option shown below to add to the Trusted Sites list.



8. **Click here to continue.**



9. Enter your **Username** and **Password** and click **Logon**



10. To ensure F5 VPN is connected, double click the F5 icon on the right-end bottom tray (Figure A). The dialog box will pop-up showing connected (Figure B).

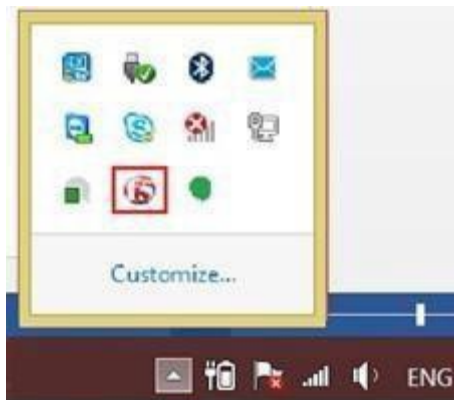


Figure A

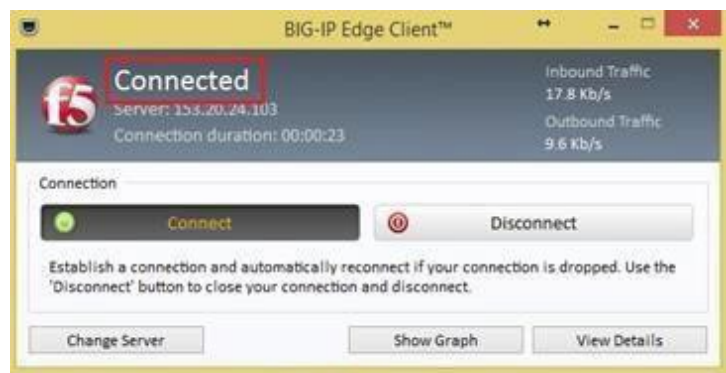
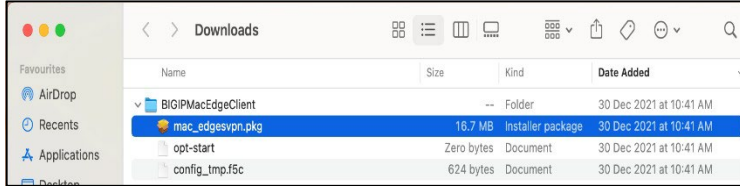


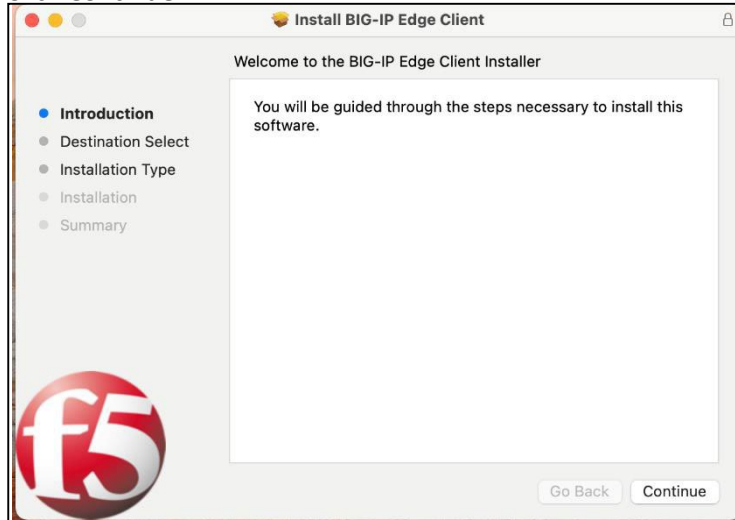
Figure B

Mac OS 10.11 (EL Capitan) to Lastest

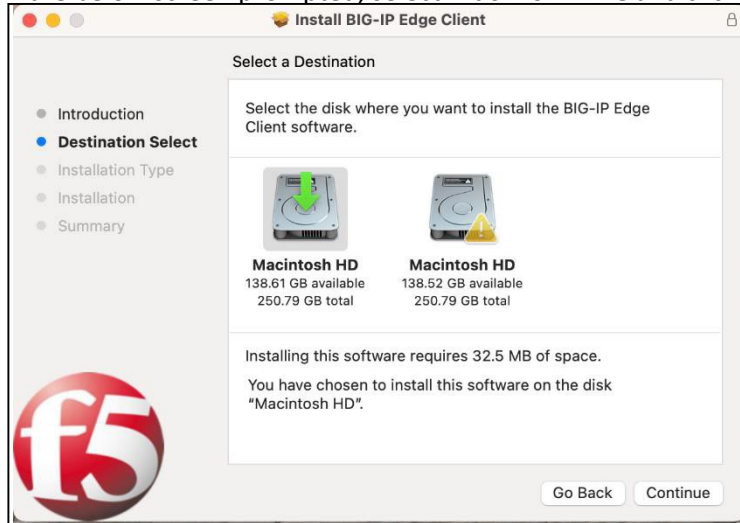
1. Double click on the “mac_edgesvpn.pkg” file (download [here](#)).



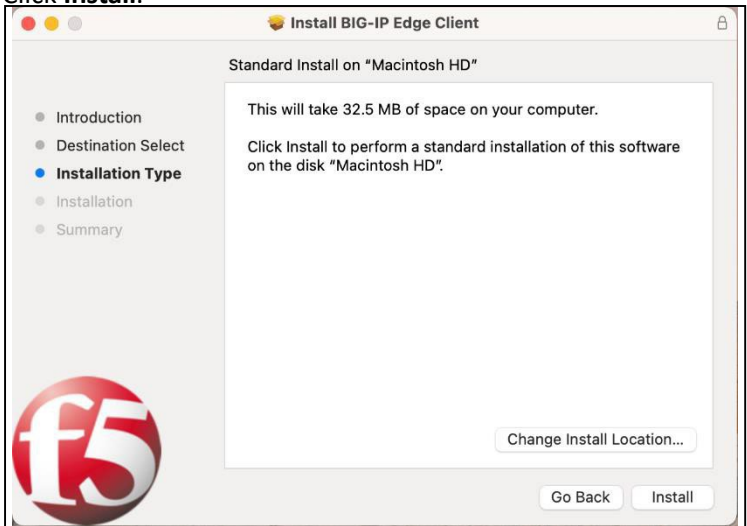
2. Click **Continue**.



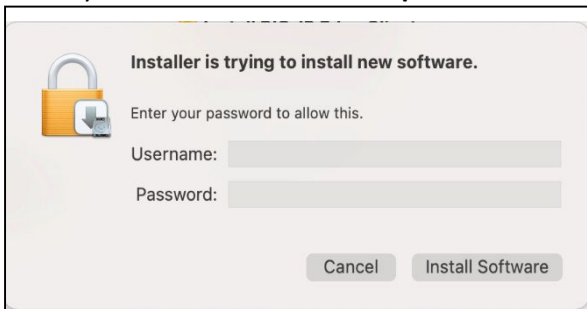
3. If the below screen prompted, select **Mac Disk Drive** and click **continue**.



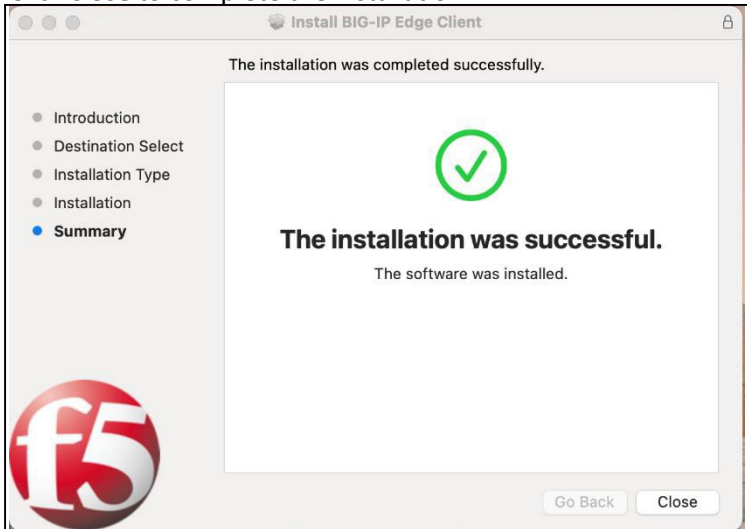
4. Click **Install**.



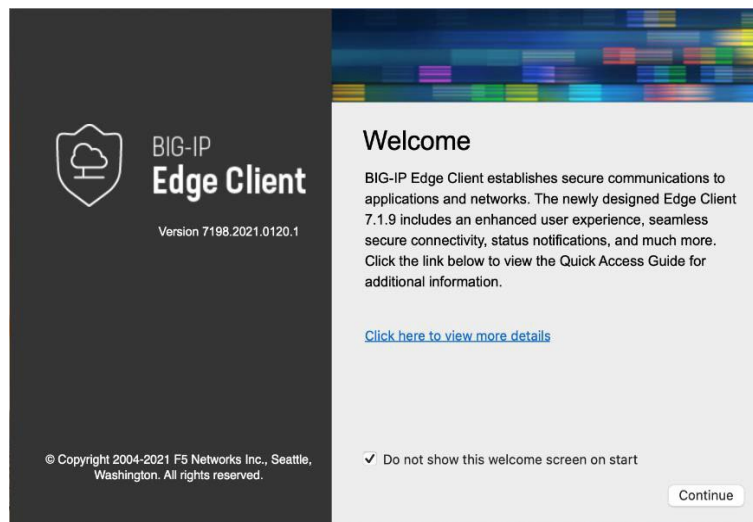
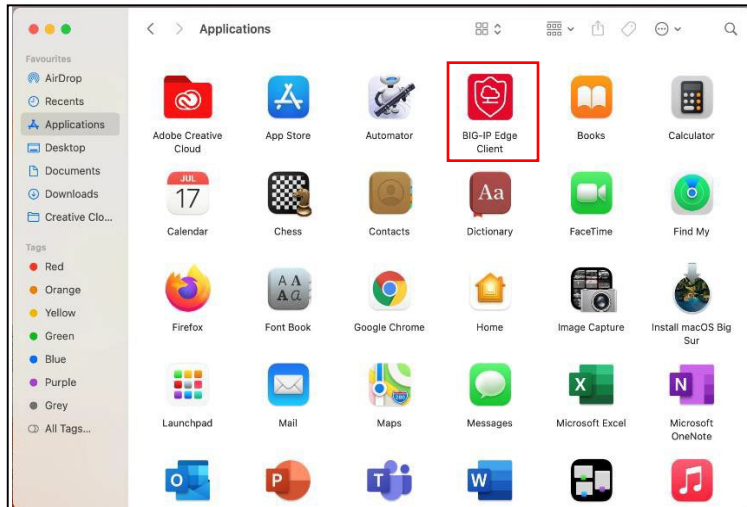
5. Enter your admin **username** and **password** and click **Install Software**.



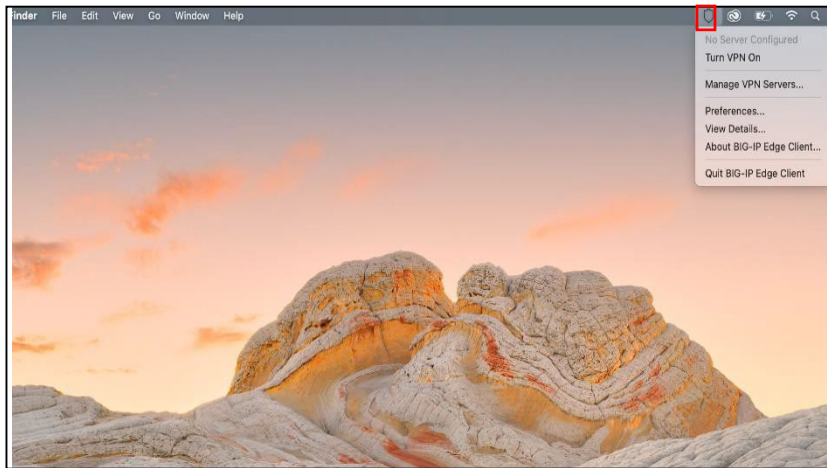
6. Click **close** to complete the installation.



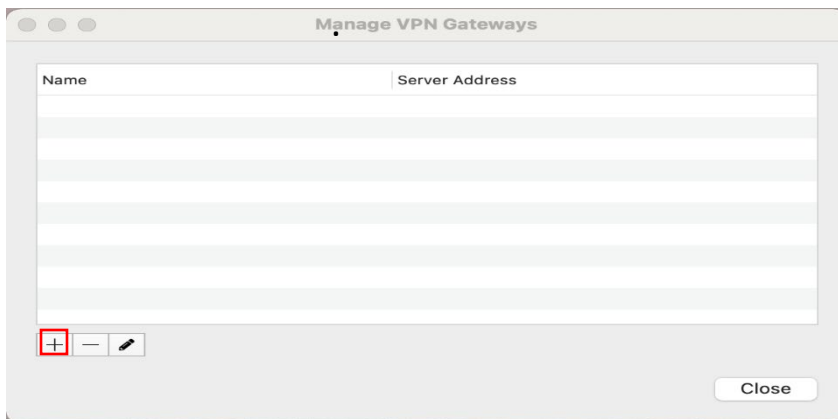
7. Go to Applications (Press "Shift", "Command" and "A") and double click **F5 program**. then click **Continue**.



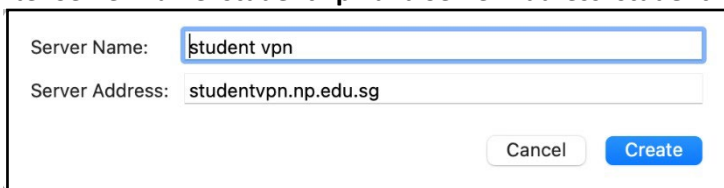
9. Select  then **Click Manage VPN Gateways**



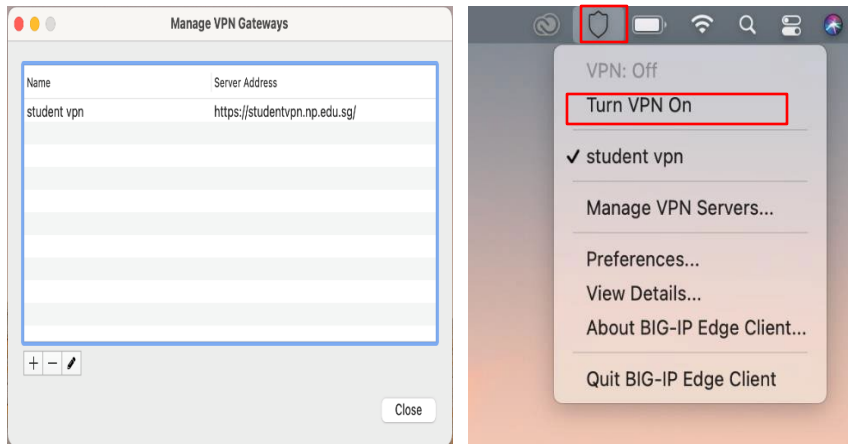
10. Select **+**



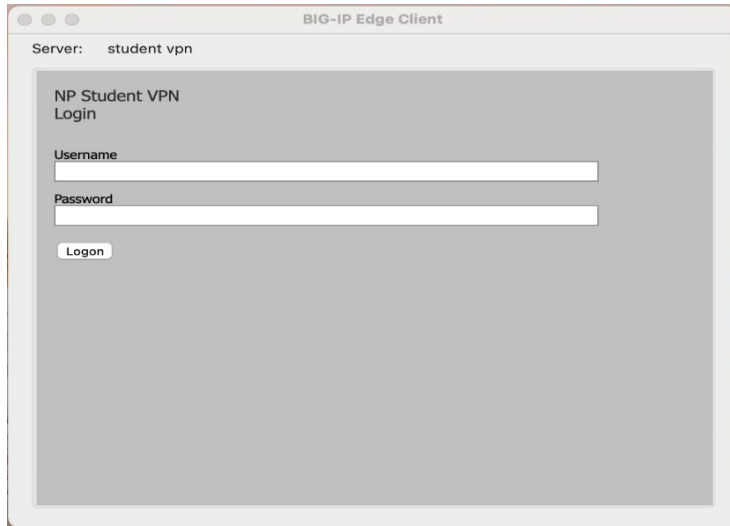
11. Enter Server Name: **student vpn** and Server Address: **studentvpn.np.edu.sg** and Click **Create**.

A screenshot of a dialog box for creating a new VPN gateway. It has two text input fields. The first field is labeled 'Server Name:' and contains the text 'student vpn'. The second field is labeled 'Server Address:' and contains the text 'studentvpn.np.edu.sg'. At the bottom of the dialog, there are two buttons: 'Cancel' and 'Create'. The 'Create' button is highlighted with a blue background.

12. Click **Close**. Then select  click **Turn VPN On**.



13. Enter your **username** and **password** and Click **logon**



14. To ensure F5 is connected successfully.

