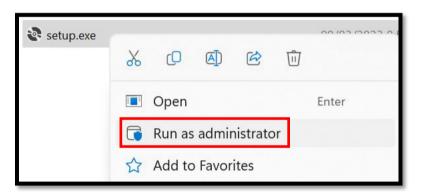
NGEE ANN POLYTECHNIC

Registration and Software Installation Guide for Windows

This document shows you how to register your notebook (Windows) before downloading software for your course.

Please take note of the following before you proceed

 Please remember to right-click on the setup.exe and Run as administrator



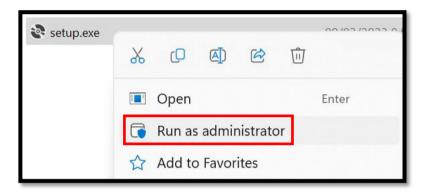
- Temporarily disable any anti-virus software installed on your notebook. This is to prevent any unexpected error when doing the installation steps.
- Upon successful installation, the "Install" button will be grayed out to "Installed". You will not be able to click again.
- Note: Sometimes, the button may still show "Install" after software has installed successfully. Try quitting the setup.exe and launch again. If you have checked that the software has installed successfully and able to run properly, you may IGNORE the "Install" button for that software.

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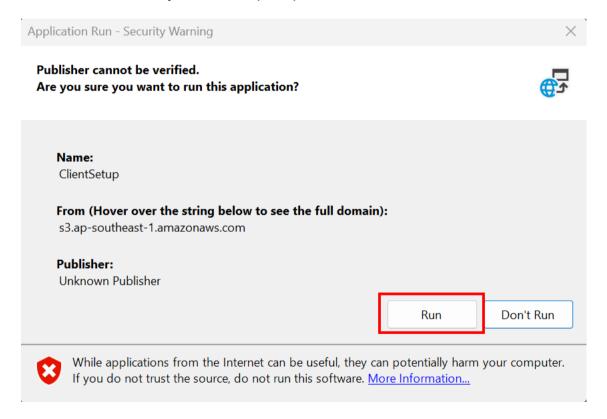
1. Click on the **LINK** to download the client program. Click on the **Save** button.



2. Go to Download Folder and right click the setup.exe and Run as administrator



3. Click on Run when you see this prompt

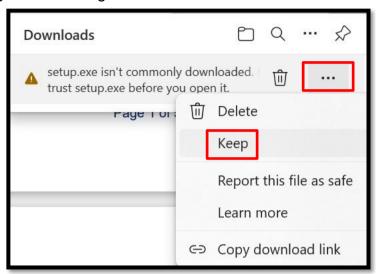


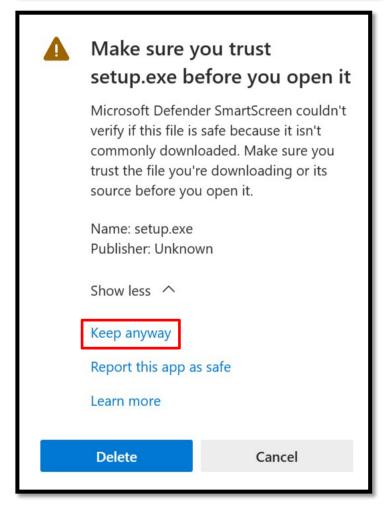
REMINDER

During download, you may encounter the following prompts using different browser. Please follow the steps per the Windows version of your notebook.

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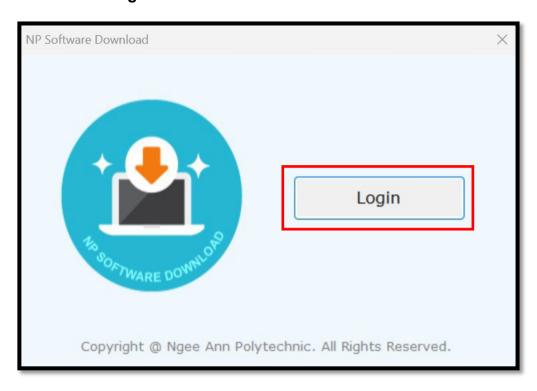
Using Microsoft Edge Browser



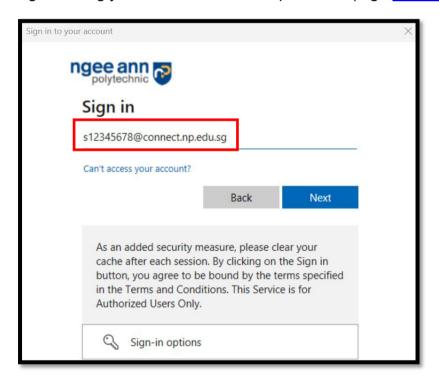


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4. Click on the Login button.



5. Sign in using your NPNet account nd password (e.g., s12345678@connect.np.edu.sg)

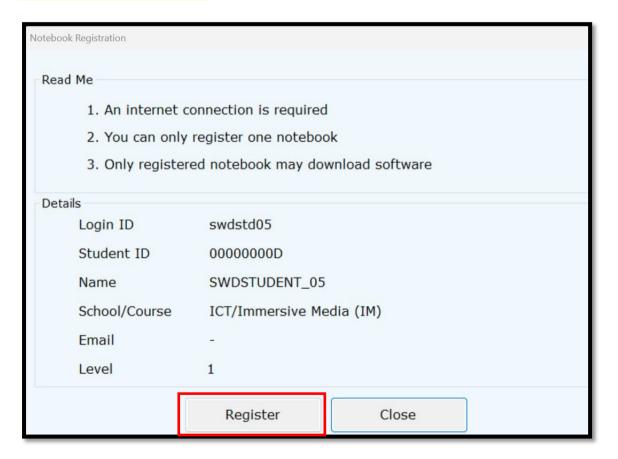


6. Click on **Registration** to register your notebook.

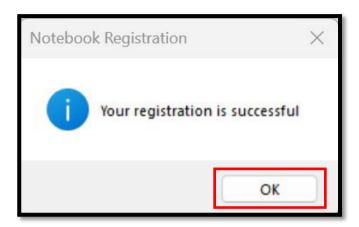
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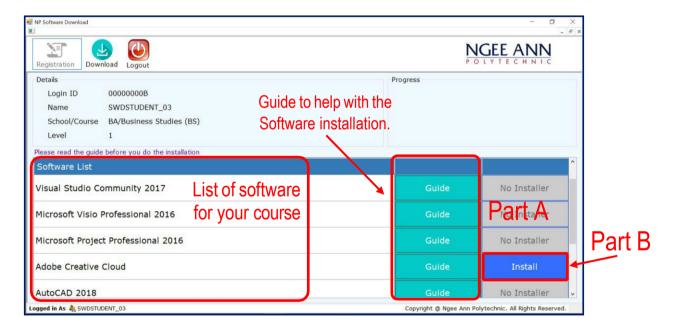
7. Check that your student details are correct and click **Register**. Click **OK** when your registration is successful. If you encounter errors kindly write to itcare@connect.np.edu.sg with the screenshot of the error message.



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- 8. Click on the **Download** in the top menu bar. You can see the **Software list** for your course as shown as below:
 - **Part (A)** Strictly follow the **Guide** which has the link to install the software for those "No Installer" button.
 - **Part (B)** The Software will auto pop-up and continue to install the software once you click the "Install" button.



Note: You can only install **ONE** software at a time. When you click on **Install**, the guide will launch and the installer will download and run.

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9. Wait for a few minutes for the installation to complete. A message will appear when it's done. Click **OK** to proceed.



10. Upon successful installation, the "Install" button will **be grayed out** to "Installed" as shown below. You will not be able to click again. **Note**: Sometimes, the button may still show "Install" after software has installed successfully. Try quitting the setup.exe client program and launch again. If you have checked that the software has installed successfully and able to run properly, you may IGNORE the "Install" button.



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